Frequently Asked Questions (FAQs)

1. Where do students access their schoolwork?
Students in grades PreK-2 will access their Online Campus Learning plans on Seesaw. Students in grades 3-12 will access their Online Campus Learning Plans through Google Classroom. Each classroom teacher will be in charge of ensuring students have access to either platform the week of March 23.

2. How many days does my student have to complete Online Campus Learning plans?
Each student will have 7 days to complete his/her required activities. Additional time will be given if circumstances warrant it or if required per accommodations.

3. How will attendance for each student be determined?
Each student will be counted “Present” if activities are completed within the required timeframe. According to guidance given from the Texas Education Agency (TEA) on March 12, students must be counted as “present” 90% of the time to gain credit for the grade level or course.

4. What if my student or I have questions?
Teachers will have Online Campus Learning plans posted in Seesaw or Google Classroom no later than 9:00 AM each Monday beginning Monday, March 23 and will be available to answer questions through those two learning platforms. If you have problems logging in or accessing your online resources, please click here. Our team will reach out to you between the hours of 8AM and 8PM to provide support.

5. What if I don’t have access to a device?
We understand that not every family may have access to the internet and a connected device (computer, laptop, iPad/tablet, chromebook, smartphone) at home and we are prepared to work with families that may need additional support to continue student education remotely. If your family needs assistance in accessing these resources, please complete the Internet Access Survey and a Rockwall ISD staff member will contact you.

6. What if I don’t have internet access?
If it is not feasible to access the internet from your home, please complete the Internet Access Survey and a Rockwall ISD staff member will contact you.

7. What if my student receives special program services?
If your child receives 504 services, the current 504 plan/IAP will remain in effect. If needed, the school may request a 504 meeting to make adjustments. You may request a meeting at any time. If your student receives special education services, your student’s special education teacher will work with classroom teachers to ensure work is appropriate and modified when necessary. In addition, please check your student’s teachers’ Seesaw of Google Classroom for additional directions or support. Your child’s case manager will be reaching out to you to discuss your child’s services and an ARD amendment may be required if changes are needed. An ARD meeting will be scheduled, if needed or requested by a parent/guardian.

8. What if my student receives English Language learning services?
Please check your student’s English Language learning teacher’s Seesaw or Google Classroom for special directions and support for the Online Campus Learning plans.

9. How much work will my student be expected to complete?
Amounts of work are largely dependent upon the grade level. A student will not be asked to complete unreasonable amounts of work, and activities should not require initial instruction from parents/guardians or other caretakers. A student may need some assistance just as he/she would on typical homework. If work becomes overwhelming and time-consuming, please contact your child’s teacher.
9. What do I do if my student is sick?
If your student is sick and unable to complete their work from home due to illness, submit a doctor’s note electronically to your campus to have the absence marked as excused. Students who are absent due to documented illness will be given additional days to complete their work according to current Rockwall ISD Grading Guidelines.

10. What is an estimated time for students to complete a weekly Online Campus Learning plan?
Each Online Campus Learning plan was created to be completed within a 7 day time period. All materials/activities in the lesson should be completed and submitted to Seesaw or Google Classroom within 7 days of the assignment being distributed by the teacher. For example, next Monday, March 23 our teachers will distribute in Seesaw or Google Classroom the Online Campus Learning plan for week 2. The assignments for week 2 will be due in Seesaw or Google Classroom by the following Monday, March 30 at noon. Our curriculum design teams have taken into account how much time we are asking each elementary student and each secondary student to work on all subject areas so that the workload is manageable over a 7 day time period.

11. What is the district’s suggestions for handling multiple children? A family with only one device could be a challenge to complete assignments for all of their children.
In the Internet Access Survey that is linked in the parent letter and on the Online Campus Learning Website, please note that you have multiple children and need for more devices than you currently have and we will work with your family to supply you with what you need.

12. Does the district recommend that parents use a desktop/laptop for Seesaw versus a tablet?
Seesaw is a versatile program that will work with any device. Students can access it on a laptop/desktop computer, a tablet, or a phone. This site will give you more details on how to access Seesaw from any device.

13. Will families need to purchase additional supplies to complete assignments?
Families will not need to purchase any additional supplies or materials to complete assignments.