



Collin College Dual Credit Students:

Welcome back! We hope your extended spring break was a positive and safe time away to recharge. To update you, Collin College classes will resume on **Monday March 23**, and your dual credit classes will be delivered to you online, through CougarWeb and Canvas. We do understand your physical high school campuses may remain closed, but we are working with each ISD to ensure academic continuity. We look forward to continuing to deliver quality instruction and helping you achieve your goals.

Here are some things you can do to prepare for the transition to online instruction:

- Verify that you can log into [CougarWeb](https://cougarweb.collin.edu/) and access your class in Canvas (My Courses Tab): <https://cougarweb.collin.edu/>. Canvas is a mobile-friendly platform.
- For log-in assistance or [tech support](#) contact the Help Desk at (972) 377-1777.
- Log in to your **Collin email and Canvas** and read all communication from your professor.
- Prepare for future instruction through Canvas by visiting the **eLearning Center website** <https://www.collin.edu/academics/ecollin/studentcanvasresources.html>.
- Be mindful that online instruction is not self-paced. Your Instructor will provide you with a calendar and clear deadlines for completing your coursework each week. To optimize your success, prepare to meet these deadlines, and log in to your course site regularly.
- At this point in time, Collin College computer labs are open on Collin College campuses for current students to use, but there is limited capacity and should be used only if you have no other internet options at home.

Note: Depending on the duration of our online instruction period, some dual credit, Career and Technical Education (CTE) or technical classes may need to meet for a face-to-face class. In those cases, we will still be working to ensure social distancing recommendations are followed. Please contact your instructor for more information if you are in a dual credit CTE or technical class that cannot be delivered fully online.

If you need reliable Internet access, review the offers listed below or contact a Collin College campus for options.

Some Sample Internet Resources:

- [Charter to Offer Free Access to Spectrum Broadband and Wi-Fi For 60 Days For New K-12 and College Student Households and More](#)
- [Comcast Increases Access to Internet](#)
- [AT&T waives data overage fees](#)
- [T-Mobile, Sprint offer provisions to all subscribers](#)

Contact the [dual credit](#) office if you need further assistance. We are closely monitoring email at dualcredit@collin.edu.

Above all, Collin College cares about your success and your overall wellness. Please communicate your needs to your Collin College instructor or our dual credit office at any time. Please stay safe, and we look forward to supporting your needs through this virtual format.

Sincerely,

The Collin College Dual Credit Team