



FREQUENTLY ASKED QUESTIONS WHO DO I CONTACT FOR...?

BENEFITS/FAMILY MEDICAL LEAVE/WORKER'S COMPENSATION

North Side and Administration

Debbie Roberts, Benefits Coordinator – Email: debbie.roberts@rockwallisd.org

Phone: (469) 698-7028
Ext: 7028

South Side and Auxiliary

Rhonda Franks, Benefits Coordinator – Email: rhonda.franks@rockwallisd.org

Phone: (469) 698-7009
Ext: 7009

BLOODBORNE PATHOGENS

Nichol Smithers, Director of Health Services – Email: nichol.smithers@rockwallisd.org

Phone: (469) 698-7075
Ext: 7075

DISTRICT PROFESSIONAL DEVELOPMENT/NEW EMPLOYEE INDUCTION/BEST PROGRAM

Katie Braden, Director of Accountability, Assessment and Professional Learning –

Email: katie.braden@rockwallisd.org

Phone: (469) 698-7045
Ext: 7045

EDUPHORIA/STRIVE

If you need assistance with Eduphoria or STRIVE please contact the Technology Department by:

- Navigating to [Staff Quick Links](#) on the RISD Website to submit a Technology Help Desk ticket or;
- Call our Technology Help Desk at (469) 698-7222 (Internal Extension: 7222).

FRONTLINE

Saima Ayoob, Human Resources Assistant – Email: saima.ayoob@rockwallisd.org

Phone: (469) 698-7053
Ext: 7053

PAYROLL

Monthly Employees

Laurie Norris, Payroll Director – Email: laurie.norris@rockwallisd.org

Phone: (469) 698-7024
Ext: 7024

Semi-Monthly Employees

Jody Harris, Payroll Manager – Email: johanna.harris@rockwallisd.org

Phone: (469) 698-7079
Ext: 7079

Verification of Employment

Melissa Clayborn, Payroll Specialist – Email: melissa.clayborn@rockwallisd.org

Phone: (469) 698-7018
Ext: 7018

ROCK AFTER SCHOOL PROGRAM

Leslie Kropp, Directors Secretary – Email: leslie.kropp@rockwallisd.org

Phone: (469) 698-7032
Ext: 7032

SKYWARD EMPLOYEE ACCESS LOG-IN

humanresources@rockwallisd.org

SKYWARD STUDENT GRADEBOOK

Cherry Rohlf, Student Information Services Specialist –

Email: cherry.rohlf@rockwallisd.org

Phone: (469) 698-7008
Ext: 7008

TECHNOLOGY SUPPORT

If you need assistance with laptops, software, email, logins, or using an app, please contact the Technology Department by:

- Emailing helpdesk@rockwallisd.org or;
- Navigating to [Staff Quick Links](#) on the RISD Website to submit a Technology Help Desk ticket or;
Call the District Help Desk: (469) 698-7222 (Internal Extension: 7222).

VECTOR TRAINING

Rhonda Franks, Benefits Coordinator – Email: rhonda.franks@rockwallisd.org

Phone: (469) 698-7009
Ext: 7009